



Accessibility Statement

Here at The Venues Collection, we are committed to ensuring a great experience for everyone.

We continually strive to improve the guest experience for all individuals including those with disabilities, by adhering to or exceeding the Part M disabled access regulations.

Our Commitment

- We are dedicated to making our venues accessible to individuals of all abilities and to providing a barrier-free environment.

Key Features

- Lifts to upper floors - Disabled parking bays.
- Guide dog friendly venues - Accessible toilets in all venues.
- Menu options for all dietary dining needs.
- Large font menus can be printed on the day.
- Ground floor bedrooms in each of our venues with alarm cords.
- Level access to all venues, including bars, restaurants and leisure facilities.
- Double bedded or twin-bedded accessible room according to guests needs.
- Specific accessibility bedrooms in each hotel, with fully equipped wet room or bathroom.



- Where our venues are historic country houses and it is not possible to remove steps from the main building, we provide alternative access via other well-lit and maintained areas of the building.

Feedback and Assistance

- We welcome feedback from guests regarding the accessibility of our venues.
- If you encounter any accessibility barriers or have suggestions for improvement, please contact a member of our team for assistance or email the venue.

Ongoing Accessibility Evaluation

- We continue to assess our venues to ensure we remain accessible to all users.
- Our team is actively working to improve the accessibility of our buildings.
- When planning refurbishment works this includes assessments and consultation with accessibility experts to identify and address potential issues.
- We are committed to implementing best practices to ensure a seamless and accessible experience for all guests.

Joanne Barratt, Managing Director

Date: 24.01.2024

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